

Sunhope Inc (DBA thegobo.com) Warranty Terms

1. Sunhope Inc (dba thegobo.com, referred to as Sunhope hereafter). warrants all goods delivered to be free from material defects in design, material, and workmanship under normal use. The warranty period is calculated from the date of delivery and is as follows:

New goods, spare parts, and consumables:

Thegobo.com branded goods: 12 months

ECO Spot projectors: 12 months

Spare parts: 6 months

Consumables: No warranty

B stock goods:

Thegobo.com branded goods: 3 months

ECO Spot projectors: 3 months

Warranty and non-warranty repairs and services:

Warranty repairs: The remainder of the warranty period of the goods or 90 days, whichever is longer.

Non-warranty repairs: 90 Days

Other services: 90 Days

Any other products sold, originating from a third party vendor, will be subject to the warranty terms of the third party vendor.

2. Sunhope will remedy all defects covered by the warranty by repairing or replacing the defective goods or parts thereof at Sunhope's sole discretion. If the customer can be reasonably expected to be able to repair the defective goods, using if necessary the advice of Sunhope's technical department, Sunhope may fulfil its warranty obligations by sending the necessary replacement parts to the customer free of charge. If the customer cannot be reasonably expected to be able to do the repair, the customer shall return the defective goods or parts thereof to Sunhope, and Sunhope shall repair the goods or parts or replace them at its own expense and risk. **All transportation shall be at the customer's expense and risk.**

3. All defects covered by the warranty must be notified to Sunhope's technical department by phone call or e-mail immediately after the defects were discovered, failing which the customer shall be deemed to have waived his right to rely on the warranty.

4. The warranty does not cover defects due to normal wear and tear and external causes such as accident, abuse, misuse, modifications, or results of Acts of God such as lightning strikes, earthquakes, flood, terrorism, and other circumstances outside the reasonable control of Sunhope.

5. The customer shall have no other remedies in connection with defective goods than the warranty rights pursuant to Sections 1-4, and Sunhope disclaims and excludes all other warranties, statutory, express or implied, including, without limitation, any warranty of merchantability or fitness for a particular purpose or any warranty arising out of any course of dealing, customer or usage of trade.